

Returns

If you are not completely happy with any item that you buy from us simply return it for a full refund. The goods must be unused, in original condition and complete with all original packaging and must be returned within 14 days of delivery.

Items obtained as special order for you cannot be returned.

Send returns to:

RUAG Ammotec UK Ltd
Upton Cross
Liskeard
Cornwall
PL15 5BQ

Please include a copy of your invoice, your contact details and a brief description of the problem you have with the item.

You can also call us on 01579 362319 or email enquiries@ruag.co.uk

Shipping

We try to keep shipping costs to a minimum and will choose the quickest and most secure method of delivery for your items.

Privacy Notice

RUAG Ammotec UK Ltd are committed to protecting your privacy. If you place an order with us we will ask for your email address, shipping address, billing address, telephone number and credit card information. We will use this information to process and fulfil your order and to notify you of your order status. All credit card information is maintained in a secure and safe environment. Telephone numbers and email addresses are only used to contact you with regards to your order.

Conditions of use

We ask that you abide by the terms and conditions that follow.

Please read these carefully, because ordering from the RUAG online store constitutes your agreement with these terms. We reserve the right to revise these terms and conditions from time to time. When we make changes, we will post them here. You may wish to check this section periodically, because your use of the site following any changes indicates your agreement to be bound by those modifications.

Colours

We have made every effort to show items as accurately as possible; however as the actual colours you see will depend on your monitor settings. We cannot guarantee that your monitor's display of any colour will be accurate.

Prices

RUAG Ammotec reserves the right to alter prices without notice.

Indemnification

You agree to defend, indemnify and hold RUAG Ammotec UK Ltd. harmless from and against any and all claims, damages, costs and expenses, including attorney's fees, arising from activities or related use of the site.

Disclaimer

IN NO EVENT SHALL RUAG AMMOTEC UK LTD OR ANY OF ITS AFFILIATED ENTITIES, OFFICERS, EMPLOYEES, HIRES, ASSIGNEES OR SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, EVEN IF RUAG AMMOTEC UK LTD, OFFICERS, EMPLOYEES, HIRES OR ASSIGNEES HAVE BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER IN AN ACTION, UNDER CONTRACT, NEGLIGENCE OR ANY OTHER THEORY, ARISING OUT OF OR IN CONNECTION WITH THE USE, INABILITY TO USE OR PERFORMANCE OF THE INFORMATION, SERVICES, PRODUCTS AND MATERIALS AVAILABLE THROUGH OUR DEALER NETWORK OR FROM THE SITE.

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